

# Fehu'i mo e Tali (FAQ): Founga Totongi Leni (Rental) Nofo'anga Tonu

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'O kapau ko ha taha koe na'e uesia mei he vela 'i Maui 2023, pea 'oku ke kau he FEMA Polokalama Nofo'anga Tonu, mahalo 'e lava ke tokoni atu 'a e fakamatala ko 'eni ki he founga 'o e totongi leni. 'Oku fiema'u e totongi leni ki he katoa 'akinautolu 'oku kau he Nofo'anga Tonu. Ko e ta'emalava ke totongi ho kei taimi ho leni 'e lava ke mole 'a e holoki e totongi leni, pea mahalo 'e lava ke fakamavahe ko e mei polokalama nofo'anga fakataimi 'a e FEMA pea mei he 'iuniti 'oku ke 'i ai.

## F&T: Founga Totongi Leni & 'U Fakahinohino

### F. Ko f? 'a e taimi 'e fiema'u ai kiate kinautolu he polokalama ke kamata hono totongi 'a e leni?

T. Talu mei **Ma'asi 1, 2025**, katoa 'akinautolu he Nofo'anga Tonu 'oku fiema'u ke nau kamata totongi fakamahina 'a e leni ki he FEMA.

### F. Ko e h? 'a e founga te u ma'u ai 'a e tohi fakamatala totongi leni?

T. 'E 'oatu kiate kinautolu he nofo'anga 'a e tohi fakamatala leni ki he tu'asila 'oku nau lolotonga 'i ai, pea lava 'e kinautolu 'o ma'u e tohi mo'ua 'aki 'enau hu ki he 'akauni FEMA he 'itaneti pea sio ki he founga fetu'utaki. Kapau 'oku 'ikai ha 'akauni, te nau lava 'o 'a'ahi ki he taha 'o e ongo senitaa fehangaaiki he Office of Recovery Lahina Gateway Center pe Kakoo Maui he Maui Mall pea lava ke tokoni atu 'a e kau fakaofonga FEMA.

### F. Ko e h? 'a e founga ke lii atu ai 'e ku totongi leni?

- Telefoni:
  - Taa **866-804-2469** Monite ki he Falaite 9 a.m. ki he 4 p.m. EST (EST 'oku lolotonga vave 'aki ia ha houa 'e ono he taimi a Hauai'i.)
  - Tali 'a e founga totohi he telefonu:



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- ‘Akauni pangike (ACH)
- Kaati tepeti pe kuletiti
- Totongi Sieke pe Money Order ki he FEMA:
  - U.S. Mail: FEMA, PO Box 6200-16, Portland, OR 97228-6200

## **PE**

- Totongi Tiliva Po’uli/To’oto’o Atu:  
U.S. BANK-Government Lockbox, ATTN: DHS-FEMA-6200-16,  
17650 NE Sandy Blvd, Portland, OR 97230
- Fakafoki U.S. Department of the Treasury ‘a e Sieke he Meili U.S.:
  - U.S. Department of the Treasury, TOKANGA: Fakafoki Sieke Tauhi Pa’anga,  
PO Box 51318, Philadelphia, PA 19115
- Totongi Faka’ilekitulonika:
  - ‘Initaneti he [www.pay.gov](http://www.pay.gov)
  - Tali Founga Totongi he ‘Initaneti:
  - ‘Akauni pangike (ACH)
  - ‘Akauni PayPal
  - ‘Akauni Venmo
  - Kaati Tepiti pe Kuletiti

## **F. Ko e h? ‘a e founiga te u lava ai ‘o totongi ‘ilekitulonika ‘a e leni, pe e-totongi?**

1. ‘Alu ki he [www.pay.gov](http://www.pay.gov)
2. Taipe “FEMA” he puha kumi (*puha hinehina ‘i ‘olunga he mata’u ‘o e peesi*)
3. ‘I he Ola ‘o e Kumi, sio ki he Senitaa Pa’anga FEMA - Foomu Totongi
  - Lomi’i [Hoko atu]
  - Lomi’i [Hoko atu ki he Foomu]
4. Fakafonu Foomu ‘o e Va’a Kautaha



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- Tohi Fakatokanga mo e Tohi Tepiti (NDL) # ko ho tohi ‘i lalo he tu’asila.  
Ko e fika ko ‘eni ‘e liliu fakamahina.
  - Lomi’i [Hoko atu]]
5. Fakafonu Foomu Totongi
- Filifili ke fakahu tu’asila ‘imeili ke fakapapau’i ho ‘imeili
  - Lomi’i [Hoko atu]
  - Ngata’anga ‘o e founга

**F. Te u lava ‘o seti ke ‘otometiki totongi leni ‘ilekitulonika, pe totongi-‘otometiki?**

T. ‘Oku ‘ikai faingamalie ‘a e totongi-‘otometiki he taimi ni

**F. Te lava ‘o totongi pa’anga (cash)?**

T. ‘Ikai, ‘e ‘ikai tali e totongi pa’anga (cash).

**F: Teu lava nai ‘o totongi ki ha leni ‘o ha kau nofo kehe?**

T: ‘Ilo, kuo pau ke totongi makehe ‘a e ongo mo’ua ki he nofo’anga ‘i he ‘enau ‘akauni. Kapau ko e meili ha sieke, kataki ‘o ‘omai e peesi hono tolu mei he tohi Fakatokanga mo e tohi Mo’ua pea tohi’i ‘a e NDL# he laine memo ‘o e sieke.

**F. Ko f? ‘a e ‘aho ‘oku tonu ke totongi ai leni?**

T. ‘Oku fiema’u ke totongi ‘a e leni ‘i loto ha ‘aho 30 mei he ‘aho ‘uluaki ‘o e mahina.

**F. Ko e h? ‘e hoko ‘o ka tomui e totongi he ‘aho ‘e 30?**

T. Ko e totongi na’e fakahoko he ‘osi e ‘aho 1 ‘o e mahina kotoa ‘e pehe ‘oku tomui pea lava tanaki ha mo’ua ‘o taatu mo e ‘iuniti FMR ‘oku nau nofo ai pea mo ha toe mo’ua tautea ‘oku kau ki ha totongi fakamahina ki he ‘iuniti hange, mo’ua Kautaha Tauhi Kelekele, mo’ua ‘Inisipekita Tauhi Ngaue, mo’ua naunau mo e ‘u ‘iutiliti.

Kapau ‘ikai totongi he kau nofo ‘a e HUD Leni Maketi Fea mo e ‘u mo’ua kakato, ‘e fakamavahe kinautolu mei he ‘iuniti lolotonga pea pehe ki he katoa e Polokalama Nofo’anga Tonu FEMA.



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**F. F?f? Fefe kapau teu loto ke hiki mavahe mei he ‘iuniti nofo’anga fakataimi ‘a e FEMA?**

T. Kapau na’e ‘oku ma’u pau ha’o nofo’anga pe ko ha’o loto ke mavahe mei ho ‘iuniti FEMA ‘aki ha ‘uhinga, fetu’utaki ki ho ‘etivaisa ma’u setifikeiti. Kapau te mavahe mei he ‘iuniti he konga faka’osi ‘o e mahina, ‘oku ‘ikai te ke totongi ‘e koe ‘a e leni mahina ka hoko. ‘Oku ‘ikai totongi fakafoki he FEMA ‘a e leni he kuohili. Kapau te ke hiki mei ho ‘iuniti FEMA ha fa’ahinga taimi pe ‘o e mahina, kuo pau ai pe ke ke totongi leni ki he toenga ‘o e mahina.

**F. Ko hai te u fetu’utaki ki ai ‘o ka ‘i ai ha’aku fehu’i?**

T. Taa ki he tauhi Pa’anga FEMA he **866-804-2469**, Monite ki he Falaite mei he **9 a.m. ki he 4 p.m. EST** (EST ‘oku vave ‘aki ha houa ‘e ono mei he taimi ‘a Hauai’i) pe ‘imeili [FEMA-Finance-AccountsReceivable-Deposits@FEMA.dhs.gov](mailto:FEMA-Finance-AccountsReceivable-Deposits@FEMA.dhs.gov). ‘O kapau ‘oku faka’aonga’i ha vitio ‘o fakafou he, sevesi tohi lau konga, pe ko ha founiga fetu’utaki kehe, kataki ‘o ‘omai ‘a e fika na’e ‘oatu ki he FEMA ki he sevesi ko ia.



**FEMA**

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