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| Category | Web Link | Assistance Description | Telephone |
|---|-----------------------------------|--|---|
| Access and Functional Needs and Disability | Michigan Disability Resources | Information for people with disabilities, and their caregivers on a variety of subjects including benefits, civil rights, community, education, employment, housing, health, technology, and transportation. | Michigan.gov Help: 877-932-6424 |
| | | | |
| Aging Services | Michigan Aging and Adult Services | Information and resources for adult services and special programs that complement aging services. | 517-241-4100 |
| | | | |
| Agricultural Aid | USDA-Michigan Farm Service Agency | Provides emergency loans to help producers recover from production and physical losses due to drought, flooding, other natural disasters, or quarantine. | 517-324-5110 |
| Agricultural Aid | USDA-Michigan Rural Development | Provides low interest or guaranteed mortgages, loans for repairs and mortgage payment assistance for families living in rural areas | 803-765-5163 |
| | | | |
| Animals/Pets | Michigan Humane Society | Information on emergency animal healthcare and sheltering services. | Veterinary Centers Detroit: 313-872-0004 Rochester Hills: 248-852-7424 Westland: 734-721-4195 |

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| Animals/Pets | Michigan Veterinary Medical Association | Various links to disaster resources | 517-347-4710 |
| Animals/Pets | Michigan Department of Agriculture and Rural Development | Information on animal health and care, farm services, food safety, licensing, consumer services, and disposal. | 800-292-3939 |
| Consumer Services | Michigan Office of Attorney General | Information on price gouging and consumer complaint services. | Lansing: 517-373-1110 Detroit: 313-456-0240 Grand Rapids: 616- 356-0400 Consumer Protection: 877- 765-8388 |
| Contractors | Michigan Department of Licensing & Regulatory Affairs | Contractor's license verification and consumer complaints services. | 517-373-1820 |
| Contractors | Licensing in required for building trades & contractors | All residential builders and maintenance and alteration contractors who construct, repair, alter or improve a residential or combination residential and commercial structure are required to be licensed. | |

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| Crisis Counseling | Michigan.gov/StayWell | Emotional support services. Directory of crisis lines and mental health services. | 888-535-6136 |
| Crisis Counseling | Michigan Suicide & Crisis Hotlines | 24-hour and toll-free suicide prevention service available to all those in suicidal crisis who are seeking help. Directory of crisis lines and mental health services. | Emergency: 911 See directory for local helplines and offices |
| Disaster Unemployment Assistance | Michigan Unemployment Insurance | When Disaster Unemployment Assistance is activated, the agency will provide disaster information. This assistance provides weekly benefit payments to those out of work due to the disaster, including self-employed persons, farm and ranch owners, and others not covered under regular unemployment insurance programs. | Employee Claims Line: 866-500-0017 |
| Environment | Michigan Department of Environmental Quality | Information and resources, Flint water quality, report environmental emergencies, and recycling guidance. | 800-292-4706 |
| | | | |

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| Essential Needs | Michigan Department of Human Services: Food Assistance | Information about temporary food assistance, assistance in filing an application for Supplemental Nutrition Assistance Program (SNAP) and other public assistance programs. | 855-275-6424 517-373-8230 |
| Essential Needs | Michigan Department of Health and Human Services: Women, Infants & Childrens (WIC) | Women, Infants, and Children (WIC) is a nutrition program. Nutrition evaluation and monthly vouchers to receive free supplemental foods such as cereal, cheese, milk, eggs, peanut butter and dried beans. Online directory for local WIC agencies and clinics. | 211 See directory |
| Essential Needs | Feeding America - Michigan | Referral to organizations providing emergency food assistance. | Online search available |
| Essential Needs | The Manna Food Project | Referral to organizations providing emergency food assistance. Disaster survivors seeking emergency food assistance. Serving Emmet, Charlevoix, Antrim counties. | 231-347-8852 |

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| Essential Needs | Mid-Michigan Community Action | Serving Bay, Clare, Gladwin, Mecosta, Midland, Osceola counties. Food Assistance, Heat and Utility Assistance, Weatherization, Preschool services, Clare Action Preschool (tuition based), Early Head Start, Veterans support services, Homelessness Support, Women, Infants & Children (WIC) Clinic, Financial Management & Homebuyer Education, Employment Support, Foreclosure Prevention and other programs | 877-213-5948 989-386-3805 See directory online for local offices |
| Essential Needs | Michigan United Way 211- Information & Referral Helpline | Disaster survivors seeking emergency food, shelter, clothing, crisis counseling, rental, or utility assistance. Service for all counties except St.Clair. | 2-1-1 844-875-9211 |
| Family & Protective Services | Michigan Department of Human Services Abuse and Neglect | Individuals concerned with possible child or adult abuse, neglect, or exploitation. | Emergency: 911 Report: 855-444-3911 Customer Service: 855-275-6424 |
| Health Care Services | Michigan Department of Community Health - Medicaid | Referrals to local state assisted medical facilities and information on applying for Medicaid. | 517-373-3740 |

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| Health Care Services | Michigan Department of Community Health | Information on the State Children's Health Insurance Program (S-CHIPS) known as MIChild in Michigan, which provides free or low-cost medical insurance for children. Apply online using MIBridges. | 888-988-6300 |
| | | | |
| Housing | Michigan HUD - Public & Indian Housing Resource | Referrals to local HUD Counseling Office for assistance applying for Public Housing assistance. | 800-955-2232 |
| | | | |
| Insurance | Michigan Department of Insurance and Financial Services (DIFS) | General insurance information and fraud reporting services. | 877-999-6442 |
| | | | |
| Legal Services | Michigan State Bar - Pro Bono Initiative | Information and referrals to attorneys providing free or reduced fee legal services to individuals affected by a disaster. | 517-346-6300 or 1-800-968-1442 |
| Legal Services | Michigan Legal Help | Information and referrals to attorneys providing free or reduced fee legal services to individuals affected by a disaster. | See online directory |
| | | | |
| Tax Preparation | Michigan Department of Treasury | State tax information assistance. | Tax questions: 517-636-4486 |

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| | | | Treasury Information: 517-335-7508 |
| | | | |
| Veterans Services | Michigan Department of Military and Veterans Affairs | Information regarding veteran benefits including pensions, medical care, home loans, burial, and life insurance. | 800-642-4838 517-481-8001 |
| | | | |
| Vital Statistics | Michigan Department of State | Duplicate drivers licenses, auto registrations, and title services. | 888-SOS MICH (888-767-6424) |
| Vital Statistics | Michigan Department of Health and Human Services: Vital Records | Disaster survivors needing to replace birth/death/marriage certificates or other vital documents. | 517-335-8656 517-335-8666 |
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| Volunteer | | VOLUNTEERS SHOULD NOT SELF- DEPLOY | |