

# Disaster Recovery Centers Open in Madison and Yancey Counties

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**Release Date: October 23, 2024**

**RALEIGH, N.C.** - Two Disaster Recovery Centers (DRC) will open Thursday, Oct. 24 in Marshall (Madison County) and Burnsville (Yancey County) to assist North Carolina survivors who experienced loss from Tropical Storm Helene.

The Madison County DRC is located at:

Madison County Public Library - Marshall Branch  
1335 N Main St.  
Marshall, N.C. 28753  
Open: 8 a.m. - 7 p.m., Monday through Sunday

The Yancey County DRC is located at:

County Annex Facility (Old Ridge Hardware)  
671 W U.S. Hwy 19E Bypass  
Burnsville, N.C. 28714  
Open: 8 a.m. - 7 p.m., Monday through Sunday

A DRC is a one-stop shop where survivors can meet face-to-face with FEMA representatives, apply for FEMA assistance, receive referrals to local assistance in their area, apply with the U.S. Small Business Administration (SBA) for low-interest disaster loans and much more.

FEMA financial assistance may include money for basic home repairs, personal property losses or other uninsured, disaster-related needs such as childcare, transportation, medical needs, funeral or dental expenses.

Centers are already open in Asheville, Bakersville, Boone, Brevard, Hendersonville, Lenoir, Marion, Sylva, Waynesville, Jefferson, Newland, Old Fort, Sparta, Morganton and Charlotte. To find those center locations, go to [fema.gov/drc](https://fema.gov/drc) or text "DRC" and a zip code to 43362. Additional recovery centers



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will be opening soon. All centers are accessible to people with disabilities or access and functional needs and are equipped with assistive technology.??

Homeowners and renters in [39 North Carolina counties and tribal members of the Eastern Band of Cherokee Indians](#) can visit any open center, including locations in other states. No appointment is needed.?

It is not necessary to go to a center to apply for FEMA assistance. The fastest way to apply is online at [DisasterAssistance.gov](https://DisasterAssistance.gov) or via the [FEMA app](#). You may also call 800-621-3362. If you use a relay service, such as video relay, captioned telephone or other service, give FEMA your number for that service.



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