

# FEMA Opening Disaster Recovery Centers in Spencer, Rock Valley

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**Release Date:** July 1, 2024

**DES MOINES, Iowa** --- FEMA is opening a Disaster Recovery Center **Tuesday, July 2 at 1 p.m. in Spencer**, Iowa to provide one-on-one assistance for people affected by the recent flooding and storms.

FEMA is opening another Disaster Recovery Center **Wednesday, July 3 at 1 p.m. in Rock Valley**.

Recovery specialists from FEMA and the U.S. Small Business Administration will provide information on available services, explain disaster assistance programs and help people complete or check the status of applications for federal assistance.

## **Disaster Recovery Center locations:**

### **Spencer (Clay County) – FEMA Disaster Recovery Center**

[Clay County Regional Events Center – Tower Gate Pavilion](#)

800 W 18th St.

Spencer, IA 51301

**Spencer Hours:** 1 p.m. to 6 p.m. on Tuesday, July 2, then 8 a.m. to 6 p.m. every day, until further notice.

### **Rock Valley (Sioux County) – FEMA Disaster Recovery Center**

City Park Shelter House

1013 13th Ave.



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Rock Valley, IA 51247

**Rock Valley Hours:** 1 p.m. to 6 p.m. on Wednesday, July 3, then 8 a.m. to 6 p.m. every day, until further notice.

Both recovery centers will be open on the 4th of July holiday. More locations will open soon in northwest Iowa.

FEMA can provide money to eligible homeowners and renters for help with serious needs, paying for a temporary place to live, home repairs and other needs not covered by insurance.

To save time, please apply with FEMA online or by phone before visiting a Disaster Recovery Center.

### How to Apply with FEMA

- Visit [DisasterAssistance.gov](https://www.fema.gov/disaster-assistance)
- Call FEMA directly at 800-621-FEMA (3362)
- Download and use the [FEMA app](#)
- Multilingual operators are available (press 2 for Spanish and 3 for other languages).
- Anyone using a relay service, such as video relay service (VRS), captioned telephone service or others, can give FEMA the number for that service. For an accessible video on three ways to apply for FEMA assistance, visit: <https://www.youtube.com/watch?v=LU7wzRjByhI>

Disaster Recovery Centers are physically accessible to people with disabilities and others with access and functional needs. They are equipped with assistive and adaptive technology such as amplified phones, caption phones, video phones, wheelchair ramps and other resources to help ensure all applicants can access resources.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency, or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 833-285-7448.



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