

FEMA Staff Heading to Your Neighborhood

Release Date: February 5, 2024

CHARLESTON, W.Va. -- FEMA teams will be out this weekend to provide assistance to those affected by the Aug. 28-30, 2023 flooding to answer questions regarding applications for Individual Assistance, as well as to help those who have not yet registered.

Residents of Boone, Calhoun, Clay, Harrison, and Kanawha counties are eligible to apply for assistance to help with their costs for damage and losses caused by the Aug. 28-30, 2023 flood. Residents are urged to apply by Monday, April 1, 2024.

The Disaster Survivor Assistance (DSA) teams help survivors in different ways, including outreach in affected counties; helping them in registering for FEMA assistance in their communities; and checking the status of applications and making minor corrections to applications.

If you have already applied for assistance, FEMA has inspectors on the ground to follow up on applications and review reported damages.

While FEMA staff will be making neighborhood visits, residents of the affected counties should be aware of potential fraud and scams by people claiming to represent FEMA:

- FEMA representatives never charge a fee or ask for payment.
- You may receive phone calls or unexpected visits to your home from people claiming they work for FEMA. The person might ask for your Social Security number and income or banking information. FEMA representatives will have a laminated identification badge and, if you have already applied, your FEMA registration number.
- Protect the privacy of your nine-digit FEMA case/registration number. Legitimate FEMA representatives will only ask for the last four digits as part of the verification process; the inspector will complete the process by providing the applicant with the first four digits of the



registration ID.

For more information on West Virginia's disaster recovery, visit emd.wv.gov, [West Virginia Emergency Management Division Facebook page](#), www.fema.gov/disaster/4756 and www.facebook.com/FEMA.



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