

Disaster Recovery Centers, Helpline Closed for Thanksgiving

Release Date: Nov 24, 2021

FEMA will suspend operations at the three remaining fixed Disaster Recovery Centers in New York Thursday in observation of Thanksgiving. The FEMA Helpline will also be closed for the holiday. All three centers and the Helpline resume operations Friday, Nov. 26.

Disaster survivors still have until **Monday, Dec. 6**, to apply for FEMA disaster assistance although you don't need to visit a recovery center to apply. You can apply or update your information at DisasterAssistance.gov, use the FEMA mobile app or call the **FEMA Helpline** at **800-621-3362**. If you use video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. **Helpline** operators are available from 7 a.m. to 11 p.m. daily. Press 2 for Spanish. Press 3 for an interpreter who speaks your language.

The FEMA Helpline will be closed for Thanksgiving and reopen at **7 a.m. Friday, Nov. 26**.

At the recovery centers, you can meet with FEMA staff and representatives of other federal and state agencies and can get help uploading documents.

Center hours and locations are listed below:

Nassau County

Michael J. Tully Park Physical Activity Center

1801 Evergreen Ave.

New Hyde Park, NY 11040

Hours: 10 a.m. to 6 p.m. Wednesday, Nov. 24 and Friday, Nov. 26

Closed Thursday, Nov. 25



Queens County

Queens College

152-45 Melbourne Ave.

Queens, NY 11367

Hours: 10 a.m. to 6 p.m. Wednesday, Nov. 24 and Friday, Nov. 26

[Closed Thursday, Nov. 25](#)

Westchester County

Mamaroneck Public Library

136 Prospect Ave.

Mamaroneck, NY 10543

Hours: 10 a.m. to 12:30 p.m. Wednesday, Nov. 24 and 10 a.m. to 4:30 p.m. Friday, Nov. 26

[Closed Thursday, Nov. 25](#)

For official information on New York's recovery effort, visit fema.gov/disaster/4615. Follow FEMA on Twitter at twitter.com/femaregion2 and on Facebook at facebook.com/fema.



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