

FEMA Ensures Equal Access to Recovery Assistance for All Hurricane Ian Survivors

Release Date: Dec 6, 2022

The state of South Carolina and FEMA are committed to providing equal access to all state and federal disaster assistance programs while helping residents recover from Hurricane Ian.

All residents of **Charleston, Georgetown and Horry** counties who had property damage or other losses caused by Hurricane Ian are encouraged to apply for a grant from FEMA to help pay for essential home repairs or other serious disaster-related needs not covered by your insurance or other sources. FEMA also provides referrals to its federal, state and local partners as well as to community and volunteer agencies that participate in the recovery program.

FEMA offers free services to help survivors communicate with FEMA personnel on the phone or at the three Disaster Recovery Centers open in **Charleston, Georgetown and Horry** counties. Information on FEMA programs is available in accessible electronic formats on FEMA's website and on social media.

Disaster Recovery Centers have assistive technology equipment; Video Remote Interpreting is also available and in-person sign language is available by request. The centers also have accessible parking, ramps and restrooms.

For people with disabilities and access or functional needs, or those who communicate in languages other than English, FEMA can provide:

- Qualified multilingual interpreters and printed material in multiple languages
- Qualified American Sign Language interpreters
- Real-time captioning as well as information in Braille, large-print, audio and electronic versions

Here are the ways to apply for FEMA disaster assistance:



- Visit DisasterAssistance.gov
- Use the [FEMA mobile app](#); or
- Call the **FEMA Helpline at 800-621-3362**.
 - Help is available in many languages. If you use video relay service (VRS), captioned telephone service or others, give FEMA the number for that service. Helpline operators speak many languages and lines are open from 7 a.m. to 11 p.m. daily. Press 2 for Spanish. Press 3 for an interpreter who speaks your language.
- For an accessible video on how to apply, go to youtube.com/watch?v=WZGpWi2RCNw

For the latest information on South Carolina's recovery from Hurricane Ian, visit FEMA.gov/disaster/4677. You may also follow [@SCEMD](https://twitter.com/SCEMD); [@FEMARegion4/Twitter](https://twitter.com/FEMARegion4/Twitter) and Facebook.com/FEMA.

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FEMA's mission is helping people before, during, and after disasters.

All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), sexual orientation, religion, national origin, age, disability, limited English proficiency or economic status. If you believe your civil rights are being violated, call the Civil Rights Resource line at 833-285-7448.

